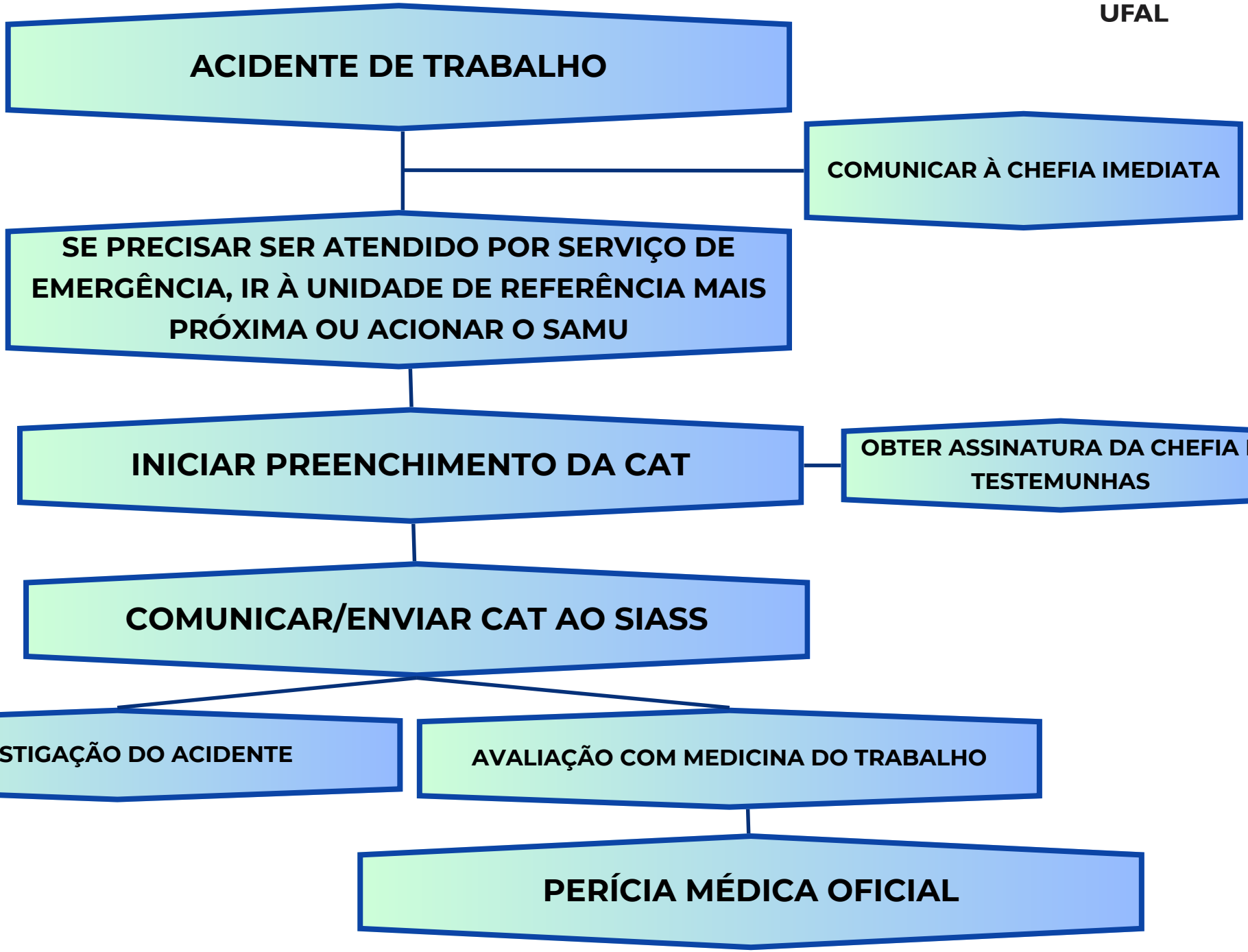FLUXOGRAMA DE ACIDENTE EM SERVIÇO